

## **THE ART OF CARING LEADERSHIP (Intensive)**

Although management by objectives (MBO) is important, managing by values (MBV) is essential for today's successful leader. At the heart of caring leadership are basic honesty, mutual trust, respect for all people, personal courage, and if all else fails, the *caring confrontation*. Sample topics include:

- **The Power of Vision**, including the importance of work climate
- **Ethics at Work**, including value-based leadership
- **The Empowerment of People**, including servant leadership philosophy
- **Leadership Principles**, including trust and respect in human relations
- **Understanding People**, including the role of personality
- **The Diversity Challenge**, including the importance of "inclusion"
- **Multiplying Effectiveness**, including how to assign work
- **Developing Others**, including the self-fulfilling prophecy
- **Helping People Through Change**, including avoiding burnout
- **Performance Management**, including coaching to succeed
- **How to Keep Our Good People**, including the importance of morale
- **Leadership Challenge**, Assignment and Charge

This is a highly interactive program focusing on leadership effectiveness and people-building skills. The goal is to become the kind of leader you, yourself, always wanted to have.