February 2024

New & Improved PAR Process

With the rollout of our updated PAR forms framework, the requirement to use Internet Explorer or Microsoft Edge's Internet Explorer mode is no longer necessary. In the past, these modes were employed to maintain compatibility with PAR forms, but this occasionally caused compatibility issues with more recent applications. For an improved user experience, we now recommend accessing the portal through web browsers that are officially supported, as detailed on our help page. This adjustment is a key part of our ongoing commitment to enhancing and optimizing myNKU. These improvements will ensure greater ease of use and efficiency.

MyNKU no longer supports Internet Explorer or Microsoft Edge's Internet Explorer compatibility mode. Microsoft officially discontinued support for Internet Explorer in June 2022.

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Lab & Classroom Software for the Summer Semester

Friday, March 15 is the deadline to submit your summer software request. Please submit a service request to IT. The IT Help Desk can assist if you aren't sure you need to submit a software request.

A request should be submitted:

- If you would like any software added to departmental labs, smart classrooms, or IT computer labs
- If you want to make sure particular software remains on a lab or classroom system for the summer semester
- If you are using software that has not been used previously, be sure to provide proof of licensing as well as the installation media

Because of the complexity of running multiple applications for instructional use, software requests submitted after the deadline may not be available for immediate use at the beginning of the semester.

Student Technology Survey

On March 11, the Information Technology Advisory Committee's (ITAC) annual Student Technology Survey will be distributed to a panel of NKU students, freshmen through graduate students. Please encourage your students to take the survey before the March 29 deadline.

Spring Break Hours for Support

The Norse Tech Bar is open regular hours during spring break:
- Monday – Thursday, March 4-7: 9:00 am – 4:30 pm
- Friday, March 8: 9:00 am – 2:00 pm

The IT Help Desk is also open regular hours during spring break:
- Monday - Friday: 7:00 am – 10:00 pm

One.nku.edu

One.nku.edu was upgraded late last month. There is a new look and feel, but the functionality has not been impacted. If you have any questions or concerns, please contact the IT Help Desk.

The Norse Tech Bar Loans Equipment

The Norse Tech Bar (NTB) loans technology equipment for a time frame of two weeks during the fall and spring semesters. Equipment may be eligible for a one-time renewal if there is not a waiting list for the item. Loaned equipment must be renewed in person, not over email or phone.

Equipment CANNOT be loaned out during winter, fall, or summer break. All equipment must be returned before exam week so we can check inventory and perform maintenance.

Equipment loaned includes
- Dell Laptop
- MacBook Air
- MacBook Pro
- iPad
- iPad Mini

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Norse_Net

Norse_Net is the recommended wireless network for all NKU Faculty, Staff, and Students. When connecting to the Norse_Net wireless network, you will need to enter your NKU credentials to access the wireless network. If asked for a domain, enter "hh.nku.edu". NKU IT's Knowledge Base provides [directions explaining how to connect](#).

Information Technology is currently upgrading the wireless network throughout campus. As you traverse campus, you may need to rejoin the wireless network.

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IT offers Training

The Office of Information Technology offers training classes as well as one-on-one training consultations. The [training webpage](#) provides an easy way to register for training classes. Consultations can be requested through [NKU's ticketing system](#) for additional training on basic or advanced features of software, as well as potential customizations.

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Cyber Security Concern

The Information Security team has observed a significant uptick in unauthorized attempts to bypass multi-factor authentication (MFA) (Duo) security and gain unauthorized access to individual accounts. If you receive repeated or unexpected requests for access approval via the Duo app or phone calls, and you are not actively trying to log in, it is crucial that you reject these requests.

Continuous or frequent access approval requests, when you are not attempting to login, may indicate unauthorized attempts to access your account. In such cases, please do not grant access. Instead, we urge you to immediately change your NKU password, notify the [NKU IT Help Desk](#), and report the incident by emailing abuse@nku.edu. Your prompt action is vital in maintaining the security of both your personal information and our university's digital infrastructure.

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2024 Hana Database Migration

This is an early notification that NKU is going to begin a migration of the myNKU system. Initially, student information, finance, Human Resources, and reporting will be migrated. We are working on a communication plan that we will share with the campus community shortly. Please note that these early months of the migration will not have a major impact on current NKU operations.

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