

There is a growing number of offices across campus at NKU to serve and support students with all manner of issues. To help connect students with these services, this document will give an overview of support services, helpful links for more information, and help with understanding how to engage with those services.

Where should I start?

If you have an issue with anything related to your status as a student at NKU/SOTA – course grades, advising, unfair treatment, how do I get a locker, or anything else, we are here to help. You can make an appointment with your advisor or visit them at their office hours, visit your professor at their office hours, make an appointment with your Program Head or stop by their office hours, or even stop by or contact the SOTA office. We will make time for you and find the best way to help address your needs. Contact information for all advisors and SOTA offices are at the end of this document. There is also a [Virtual One Stop for Student Success](#) on NKU's website.

If you have general questions or concerns you would like the SOTA administration to understand and discuss, you can also speak with the student council members from your program.

What if I don't want to talk about my issue?

There may be times when you have a sensitive issue that you don't want to openly discuss, but still need it to be addressed. NKU offers [counseling services](#) that can remain [confidential](#). While incidents involving criminal misconduct or crimes should be reported IMMEDIATELY to University Police at (859) 572-7777, there is also confidential incident reporting for incidents of sexual misconduct through a [Title IX report](#).

Is there a list of all campus resources for students?

Most support services can be found through a quick search on [NKU's website](#). The [Norse Student Handbook](#) and the [Virtual One Stop for Student Success](#) are also great places to start with links to services from Health to Housing. Here is a list of commonly used services with links:

- [Counseling](#) and [Wellness](#)
- [TRIO Student Support Services](#) for first generation and moderate to low-income students. Requires a 5-10 minute [application](#).
- [Title IX / Sexual Misconduct](#)
- [University Police – Report an Incident](#)
- [Office of Student Conduct, Rights, and Advocacy / Report an incident / Norse Student Handbook](#)
- [Student Resources](#): links to calendars, course catalog, etc.
- [Registrar](#): links to registration schedules, calendars, etc.
- [Financial Aid](#)

Title	Name	eMail	Phone	Location
SOTA Director	Matthew Albritton	albrittonm@nku.edu	572-5879	FA 253D
SOTA Associate Director	Ron Shaw	shaw@nku.edu	572-6304	FA 253B
Theatre & Dance Program Head	Michael Hatton	hattonm@nku.edu	572-6160	FA 205A
Visual Arts Program Head	Brad McCombs	mccombsr1@nku.edu	572-5562	FA 312B
Music Program Head	Kimberly Lazzeri	gelbwassek1@nku.edu	572-1563	FA 312C
Advisor, Theatre & Dance	Dayna DeFillipis	defilippid1@nku.edu	572-1923	FA 207
Advisor, Theatre & Dance	Nicole Perrone	perronen1@nku.edu	572-7764	FA 214
Advisor, Music	Joan Brummer	brummerj1@nku.edu	572-5902	FA 337
Advisor/Retention Specialist, Visual Arts	Candice van Loveren Geis	vanloverec1@nku.edu	572-1521	FA 330
Advisor, Visual Arts	Courtney McManus	mcmansc3@nku.edu	572-7907	FA 333