Moving Forward – Steely Library Fall 2020

Building Hours
Building hours for fall will be determined in the next few weeks and posted on the library’s website.

Physical Spaces & Technology
Study spaces, including furniture and technology, will be spaced appropriately, and all physical spaces and technology will be cleaned according to university guidelines. Any technology loaned to students, faculty, and staff will be cleaned upon return by library personnel following IT recommendations.

Steely Library Service Points
Students, faculty, and staff can expect the same great service from Steely Library this fall. We’ll be available to assist library users at our two main service points, on the first and third floors. We’ll be wearing masks and gloves, while speaking with you through new plexiglass safeguards.

Books, Artifacts, and Other Physical Materials
This fall, Steely Library personnel will offer a concierge service and retrieve all print materials from the stacks for you. Simply request materials by clicking the “Hold” button in the library’s catalog. Materials will be made available for you to pick up on the third floor or using our new contactless curbside pickup, Curbside@Steely. All returned materials will be quarantined in a dedicated area within the building for 14 days.

Curbside@Steely: Contactless Curbside Pick-Up
Students, faculty, and staff may request circulating materials from Steely Library and arrange to pick up items outside the library building. More information to come on how to request those items and possible pick-up times.

Interlibrary Loan
Steely Library will suspend borrowing physical materials through interlibrary loan. We know those materials can be critical for academic success, so we will prioritize purchasing the requested materials as ebooks to expedite access. We appreciate your patience as purchasing and processing the digital versions can be time-consuming. If items cannot be purchased for any reason, library faculty will assist you in locating alternative materials.

Steely Library will continue to loan print materials to partner libraries, if requested, but all returned items will be quarantined for 14 days before being returned to Steely Library stacks.

Research Help Services
Steely Library will continue to offer a robust suite of research help services. Students, faculty, and staff can call, text, chat, email, or Zoom with a librarian during our business hours. We recognize that academic pursuits happen outside of building hours, so users can chat with a librarian 24/7 as part of a new consortial service. Visit our website for more information.

Special Collections & Archives
Students, faculty, and staff can make appointments to access physical materials in the Special Collections & Archives. There may be limitations to accessing certain materials or collections;
however, library personnel can work with you in advance to identify limitations and seek alternatives. Materials will be quarantined for 14 days after use.

**Print & Electronic Course Reserves**
Library personnel will partner with teaching faculty to identify and digitize course reserve materials according to copyright guidelines. If materials cannot be digitized, library faculty will help determine if an alternative can be found through the library’s digital collections or if a digital version can be purchased. Digital course reserves will operate as usual.

**Information Literacy Instruction**
Teaching information literacy through faculty partnerships is a core library service and an integral part of the QEP. Library faculty are prepared to teach any delivery format, whether in a socially-distanced classroom, virtually through Zoom, or by developing a Canvas module.